

Information on returns

Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. After cancellation you will have another 14 days to return your product.

We will grant you 14 days to judge your purchase. Within this period you can return the product. You can take a close look at the product just like you would do in a shop and test if it lives up to your expectations. If you have your doubts whether you can still change your product then please contact us by phone: 0031 646 11 999 6 or send us an email: info@rozendonk.nl

If you are not satisfied with the product then please return it to us in the original packing and unused. You can read below how to handle. We will refund your money including the original delivery costs within 14 days. You only have to pay yourself for the return shipment and you have to pack the tiles like they original were packed to avoid damaged during returning transport.

Exceptions to returns

You can return items that are in our standard range. If you have ordered products that are specially made to your wishes and specifications, then unfortunately returns are not possible.

Identity of the entrepreneur

Rozendonk V.O.F.
Ganssteeg 4a
4112 NN Beusichem
info@rozendonk.nl
+31 646 11 999 6
Chamber of commerce nr. 11017466
BTW nr. NL 857 012 460 B01

Returns form

(Only complete and return this form if you wish to withdraw from the purchase)

— To:

Rozendonk
Ganssteeg 4a
4112 NN Beusichem
info@rozendonk.nl
Phone number +31 646 11 999 6

— I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods/provision of the following service (*):

— Ordered on (DD-MM-YYYY) :

— Order number :

— Received on (DD-MM-YYYY):

— Name(s) of consumer(s) :

— Address consumer(s) :

— IBAN Bank number:

— Signature of consumer(s) (only if this form is notified on paper)

— Date(DD-MM-YYYY):

(*) *Strike out what does not apply.*